

Record of officer decision

Decision title:	Update to emergency decision for Ross on Wye HRC opening with booking system
Date of decision:	25 March 2021
Decision maker:	Assistant Director Regulatory, Environment & Waste
Authority for delegated decision:	Officer decision report 'Change of charges for waste collection services' made by Director of Economy and Place on 1 March 2021 and effective from 6 March 2021 gives delegated authority for the Assistant Director for Regulatory, Environment and Waste to take all operational decisions for waste management. http://councillors.herefordshire.gov.uk/ieDecisionDetails.aspx?ID=7681
Ward:	County wide
Consultation:	Cabinet Member - Commissioning, Procurement and Assets, Environment and Waste and the Head of Environment, Climate Emergency & Waste.
Decision made:	To update the previous emergency decision and take operational decision to maintain the booking system at Ross on Wye Household Recycling Centre
Reasons for decision:	<p>Previous decision was an emergency decision taken with regard to Part 3 Section 7 para 3.7.9 of the constitution on 3 June 2020 by the Director of Economy and Place and can be viewed here: http://councillors.herefordshire.gov.uk/ieDecisionDetails.aspx?ID=6916</p> <p>This decision is to supersede the previous emergency decision and is taken as a decision to maintain the booking system at Ross on Wye Household Recycling Centre.</p> <p>The booking system has been very effective since its introduction at Ross in June 2020. It has managed the traffic going to the site, reducing congestion on the public road outside and reducing the number of people on the site ensuring that safe operation of the site can be maintained throughout the Covid-19 pandemic.</p> <p>The introduction of a booking system has also provided the benefits of:</p> <ul style="list-style-type: none"> • Providing residents with more certainty over their access into the site so they can plan their journey; • Help to reduce the incident of fly-tipping close to the sites which is possibly a consequence of people not wanting to wait to dispose of their waste; and • Prevented the use of the site by non-Herefordshire residents resulting in priority being given to those who pay for the service <p>The introduction of a booking system has worked well and has been received positively by residents with feedback including 'The appointment system seems to work really well - we arrived at our appointed time and were able to drive straight in' and 'brilliant with the booking system in place'</p>

Highlight any associated risks/finance/legal/equality considerations:	<ul style="list-style-type: none"> • The booking system will continue to provide a better control for limited access to each recycling centre to manage the number of people turning up and on site at any time and limit the spread of Covid-19, protecting both staff and the public; • There is no additional cost for maintaining this system • There are established systems in place to assist anyone who may struggle with using an online booking system, which will overcome any equality issues.
Details of any alternative options considered and rejected:	<p>Not updating the decision but the previous decision was made under an emergency decision therefore should not continue permanently without a further operational decision.</p> <p>Removing the booking system but this is not recommended as the pandemic remains a threat and the system has brought additional benefits to both residents and the council.</p>
Details of any declarations of interest made:	None

Signed

Date: 25 March 2021

Name: Marc Willimont